



Groups get out more!

We want you to make the most of your group day out, so we've put together a sheet of helpful information to ensure everything goes as smoothly as possible.



Booking

Couldn't be easier, check out the News & Offers pages on www.merlingroups.co.uk

or by calling **0871 222 6944**

Calls cost 10p per minute plus network extras.

Opening times

The Alton Towers Resort Theme Park is open every day from 26 March to 6 November 2011. The rides open at 10am and close between 5pm and 7pm, depending on the season. Please Check Alton Towers.com for exact opening times and dates.

Time planning

With so much fun and excitement at the UK's most famous Theme Park, plan on spending at least the whole day here.

Address

Alton Towers Resort, Alton, Staffordshire, ST10 4DB.

How to get there by car

The Alton Towers Resort is located just off the A50 between Stoke-on-Trent and Uttoxeter within easy reach of the M1 and M6 motorways. If you're setting your Sat-Nav, the postcode, once again, is ST10 4DB.





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Car parking

There is loads of car parking and Theme Park guests pay just £6 for the whole day.

Coach parking

From the main entrance follow the signs to the coach drop off and pick up point and from there to the dedicated coach parking bays.

Travelling by train

Let the train take the strain – the nearest stations are Stoke-on-Trent, Derby and Uttoxeter and buses operate from all three stations to the Theme Park.

Travelling by Bus

Alton Towers Resort Transport Bus Times (from 26/03/11):

Location	Departs to Alton Towers Resort	Returns from Alton Towers Resort
Stoke-on-Trent Rail Station	06:55, 08:05*, 09:30, 10:30*, 16:50, 18:25, 19:20, 20:25	07:05*, 08:25, 12:25, 15:45, 17:30, 18:30, 19:30, 23:00
Leek Bus Station	08:00, 09:08, 14:08, 16:08, 18:13	07:30, 08:40**, 13:40, 15:45, 17:50
Uttoxeter Rail Station	08:00, 09:08, 14:00, 16:16, 17:40, 18:40	07:30, 08:30, 13:30, 15:50, 17:15, 18:15
Nottingham Broadmarsh	09:00	17:30
Derby Bus Station Std 28	09:50	17:30

*Service operates **Monday - Saturday only**. ** Service does not operate on **School days**.

Bus Prices 2011*

Location	Adult Return	Adult Single	Child Return	Child Single
Stoke-on-Trent/Hanley	£6.00	£4.00	£4.50	£3.00
Leek	£5.00	£3.30	£3.80	£2.50
Uttoxeter	£4.50	£3.00	£3.40	£2.30
Derby	£10.00	£6.70	£7.50	£5.00
Nottingham	£12.00	£8.00	£9.00	£6.00

*prices correct at time of going to print and are subject to change without notice



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Disabled access

We want everyone to enjoy the Theme Park as much as possible and welcome visitors with disabilities. So, to make the most of your day, download the Accessibility Fact Sheet from Merlingroups.co.uk to help you have a wonderful time. Wheelchairs are available for hire from Guest Services on a first come, first served basis. A £20 refundable deposit is required.

Registered assistance dogs

Only registered assistance dogs are allowed anywhere in the Theme Park, but please note that for health and safety reasons they are not allowed on the rides.

Eating and drinking

You certainly won't go hungry! There's a whole range of fabulous food outlets serving top quality food, so you can relax, refresh and refuel any time you like. It's a great idea to plan in advance where and when you're going to eat.

Smoking

For the comfort of all of our guests smoking is only permitted at designated areas at the Alton Towers Resort. Please check the Resort map, observe signs or alternatively ask a Resort employee for guidance.

Retail therapy

Indulge in some retail therapy. There's a big choice of amazing shops where you can pick up gifts, souvenirs and a whole lot more. And, if you like, you can have your goodies sent to Towers Trading Co, where you can collect in one go at the end of the day.

Visit the Resort Box Office on Towers Street for all of your ticket upgrades, including:

Towers 2 – Too much to fit into one day? Buy a second day ticket for an amazing price – Children £6 & Adult £10.20. Enough time to enjoy the Theme Park and the exciting mix of rides, entertainment and experiences!

Fastrack – Reduce your waiting time on the most popular attractions with a Fastrack ticket – simply purchase your ticket and enter via the Fastrack entrance. Limited numbers of tickets are available, so it's best to buy early in the day!



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We've left some space for your notes