



Groups get out more!

We want you to make the most of your group day out, so we've put together a sheet of helpful information to ensure everything goes as smoothly as possible.



Booking

Couldn't be easier, check out the News & Offers pages on Merlingroups.co.uk

Or by calling **0871 222 6944**

Calls cost 10p per minute plus network extras.

Opening times

Dates and opening times vary across the season please check www.legoland.co.uk for up to date information

Time planning

With so much fun and excitement at LEGOLAND® Windsor Resort, plan on spending at least a whole day here.

Address

LEGOLAND Windsor Resort, Winkfield Road, Windsor, Berkshire, SL4 4AY

How to get there by car

LEGOLAND® Windsor Resort is on the B3022 Windsor/Ascot road just two miles from Windsor town centre. It's easily reached via the M25 and clearly signposted from the M3 (Junction 3), M4 (Junction 6) and all approach roads.

There is an alternative route to and from the park once you are in Windsor, which although longer can be quicker in peak traffic times. From the roundabout at the end of the Windsor Relief Road follow the 'Alternative Route' signs starting at Goslar Way. On the return journey, turn right at the LEGOLAND® roundabout and follow signs for Windsor Town Centre.

A word of advice, some Sat-Nav systems will direct you to a residential street, so when you're getting close, it's best to follow the brown tourist attraction signs instead.

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Car parking

There is loads of car parking within strolling distance of the Theme Park for just £2 per car, but if you'd prefer to be closer to the entrance, Preferred Parking is available and costs £10 per car.

Coach parking

From the main entrance follow the signs to the coach drop off and pick up point and the coach parking area.

Travelling by train

Let the train take the strain – the park is about half an hour away from London. Take either the First Great Western service from London Paddington to Windsor & Eton Central, via Slough; or you can travel direct from London Waterloo on South West Trains to Windsor & Eton Riverside.

To keep things easy, there's a shuttle bus service to the park from stops close to both railway stations (please note this is not operated by LEGOLAND®). The first bus leaves Windsor at 10am and the last bus leaves 30 minutes after the park has closed.

Arriving at the Theme Park

With your pre-purchased group tickets, you can avoid the queues and go straight through the gates and into the Theme Park.

Left luggage facilities

You'll find lockers in convenient locations around the park. They're available on a first come, first served basis and require a £1 coin to operate (not refundable).

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Things can change, so it's a great idea to check back at www.merlingroups.co.uk before your visit to find out the latest updates.

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Cash machines

Need some readies? There are cash machines conveniently located in 'The Beginning' and in LEGO® City.

Scooterbugs

If you haven't brought your own, you can hire Scooterbugs from 'The Beginning' and it costs £8.00 for a single pushchair, £12 for a double. Need to change a nappy or feed a baby? You can do so in the Baby Care Centre, located in the First Aid building in LEGO® City.

Guest Services

For daily information please call the hotline on 0871 2222 001

(Calls cost 10p per minute plus network extras) or ask at Guest Services where our friendly staff are standing by to answer questions and offer assistance.

Medical Centre

Let's hope you won't need it, but if you do the First Aid Centre is located in LEGO® City.

Disabled access

We want everyone to enjoy the Theme Park as much as possible and we welcome visitors with disabilities. So, to make the most of your day, download the Accessibility Guide. Manual wheelchairs are available on a first come, first served basis and a refundable deposit is required.

Registered assistance dogs

Only registered assistance dogs are allowed anywhere in the Theme Park, but please note that for health and safety reasons they are not allowed on the rides. Kennels for guests' dogs are available free of charge on a first come, first served basis – a refundable deposit is required.

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Eating and drinking

All that fun can make you hungry and there are five family restaurants in the park, serving top quality food including healthy options, along with lots of quick service venues for drinks and snacks. It's a great idea to plan in advance where and when your group is going to eat.

Dietary Requirements

Guests requiring information on food allergies and special dietary requirements should speak directly to the restaurant manager who will be happy to assist you with options and advice. Restaurants including Pitstop Diner and City Walk offer wheat-free and gluten-free choices. To the best of our knowledge, food prepared at LEGOLAND® Windsor Resort does not contain GM ingredients. Unfortunately, we cannot guarantee that our food is free of nut traces. A tasty selection of vegetarian options can also be found in each of our restaurants.

Smoking

LEGOLAND® Windsor Resort wishes to be at the forefront of reducing smoking in public places for the comfort of our guests who are predominantly families with young children. There is one designated smoking area in the park near to Fire Academy. This is the only area where smoking is allowed in the park. Smoking is not allowed in any other outdoor space, queue-line, restaurant, shop or attraction and cigarettes are not sold on site. You will be asked to put out your cigarettes by our staff members.

Retail therapy

Indulge in some retail therapy. There's a big choice of amazing shops where you can pick up gifts, souvenirs and, although it may go without saying, LEGO® play sets, LEGO® Wear and all things LEGO®.



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We've left some space below for your notes

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