



Groups get out more!

We want you to make the most of your group day out, so we've put together a sheet of helpful information to ensure everything goes as smoothly as possible.



Booking

Couldn't be easier, check out the News & Offers pages on www.merlingroups.co.uk

Or by calling **0871 222 6944**

Calls cost 10p per minute plus network extras.

Opening times

Madame Tussauds is open all year round except Christmas Day (25th December).

Opening times vary throughout the year, so please check www.madametussauds.com/London for current opening times.

Time planning

You'll need between 1.5 - 2 hours to enjoy the whole attraction at a leisurely pace.

Address

Madame Tussauds,
Marylebone Road,
London,
NW1 5LR

How to get there

There're lots of ways to get to Madame Tussauds:

- **By tube** – it's just a couple of minutes walk from Baker Street tube station, which is served by the Bakerloo, Circle, Jubilee, Metropolitan and Hammersmith & City lines – so it's easy to get to from anywhere in London. Euston, St.Pancras, Paddington, Victoria, Waterloo and Charing Cross mainline stations are all within five stops on the tube.
- **By bus** – the following London buses pass Madame Tussauds: 13, 18, 27, 30, 74, 82, 113, 139, 189, 205, 274 and 453
- **By coach or minibus** – there's a drop off/pick up point on Marylebone Road, right outside.
- **By car** – Above is a map of the local car parks. Further information can be found at www.ncp.co.uk

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Arriving at Madame Tussauds

- If you've got pre-purchased tickets, your group should go to Door no.5
- Your group will need to join the group queue before the group leader can go to the ticket desk at Door 5 to collect the tickets.
- Please arrive at the start of your selected entry time. For example, if you have booked in at 10:00am – 10:30am, please arrive at 10am. .
- Your tickets are only valid for one visit per ticket. It is not possible for Group members to re-enter once they have exited the attraction.
- Upon leaving Madame Tussauds, please wait across the road with your group until everyone is together or your coach returns to collect you.
- Coaches can drop off and pick up in front of the attraction, but once pick up and drop off has been completed it is not possible to wait in the coach drop-off zone.

If you haven't pre-purchased, you can still get tickets on the day, however, you will need to be a group size of 15 people or more to benefit from the group rate

Left luggage facilities

Sorry, but for security reasons there are no left luggage facilities at Madame Tussauds London.

Family facilities

For safety reasons, baby buggies are not allowed inside the attraction but they can be left securely at the entrance. If you haven't got your own baby carrier, you can borrow one suitable for babies under 6 months (subject to availability) for a £10 refundable deposit.

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Disabled access

We want everyone to enjoy Madame Tussauds to the full and we welcome guests with disabilities. All areas except the Spirit of London ride are accessible to visitors in wheelchairs. Courtesy wheelchairs are available and it's really important to pre-book, as only a limited number of wheelchairs are allowed in the attraction at any one time for safety reasons. To make the most of your day, download the Accessibility Fact Sheet, or call 0871 894 3000.

Calls cost 10p per minute plus network extras.

(Don't forget that guests with a disability receive 50% discount and the carer visits for free if you are part of a group).

Registered assistance dogs

Only registered assistance dogs are allowed anywhere in the attraction.

Eating and drinking

Eating and drinking are not allowed inside Madame Tussauds, but you can purchase food and drinks from Café Nero by the exit.

Smoking

Smoking is not permitted within the building and in the queues for Madame Tussauds London.

Souvenirs

Great gifts, souvenirs and more are available in the gift shop near the exit – be sure to allow time for browsing and buying.

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Things can change, so it's a great idea to check back at www.merlingroups.co.uk before your visit to find out the latest updates.

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We've left some space for your notes

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