



# Groups get out more!

We want you to make the most of your group day out, so we've put together a sheet of helpful information to ensure everything goes as smoothly as possible.



## Booking

Couldn't be easier, check out the news & offers pages on [www.merlingroups.co.uk](http://www.merlingroups.co.uk)

Or by calling **0871 222 6944**.

Calls cost 10p per minute plus network extras.

## Opening times

The Edinburgh Tower Dungeon is open all year round except Christmas Day (25<sup>th</sup> December). Opening times vary throughout the year, so please check [www.thedungeons.com](http://www.thedungeons.com) for current opening times.

## Time planning

Tours begin approximately every 15 minutes and your tour of the Dungeon will last around 80 minutes.

## Address

The Edinburgh Dungeon  
31 Market Street  
Edinburgh  
EH1 1QB

## How to get there

The Edinburgh Dungeon is in the centre of the city, just round the corner from Waverley Station. We are accessible via the following means:

- **By train** – the Edinburgh Dungeon is situated less than 100 metres from Waverley Station
- **By car** – follow signs to the city centre and Waverley Station. For parking we recommend Waverley Station, Greenside Place or St James Centre car parks.
- **By coach** – we recommend you use parking on Regent Terrace.

## Left luggage facilities

Sorry, but for security reasons there are no left luggage facilities at The Edinburgh Dungeon.

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## Arriving at the Dungeon

If you have booked tickets in advance, go to the pre-booked tickets entrance and make yourself known to the door staff. They will give you priority entrance ahead of the main queue, but please note you may still have to queue for a short time before your tour begins. If you haven't pre-booked, you can still buy tickets on the day, but will need to go to the main entrance and you will not receive priority entrance.

## Baby talk

The Edinburgh Dungeon attraction is not suitable for babies and very young children or, indeed, anyone of a nervous disposition. Although no official age restriction applies for accompanied children, we recommend that you use your discretion.

## Disabled access

We want everyone to enjoy their experience at The Edinburgh Dungeon and we welcome guests with disabilities. Almost all areas are accessible to guests in wheelchairs; however certain rides are not suitable for disabled visitors. For further information please check [www.thedungeons.com](http://www.thedungeons.com)

## Registered assistance dogs

Are always welcome at The Edinburgh Dungeon, however please keep in mind the nature of the attraction there are noise and sounds effects. Dogs will also not be permitted on rides.

## Eating and drinking

Things are scary enough without you spilling food and drink everywhere! So, there's no eating or drinking inside the attraction. There are lots of cafés and restaurants close by, so you won't go hungry. Don't forget our package with Hard Rock Café where by booking a Dungeon tour and meal together you'll save over 20%.

## Retail therapy

Great gifts, souvenirs and more are available in the gift shop near the exit – be sure to allow time for browsing and buying!

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We've left some space below for your notes

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