



Groups get out more!

We want you to make the most of your group day out, so we've put together a sheet of helpful information to ensure everything goes as smoothly as possible.



Booking

Couldn't be easier, check out the News & Offers pages on merlingroups.co.uk

Or by calling **0871 222 6944**

Calls cost 10p per minute plus network extras.

Opening times

The London Dungeon is open all year round except Christmas Day. Opening times vary throughout the year, please check Londondungeons.com for current opening times.

Time planning

Tours are operated throughout the attraction and your tour will last around 1½ hours.

Address

London Dungeon,
28-34 Tooley Street,
London,
SE1 2SZ

How to get there

The London Dungeon is in the centre of London and so it's easy to get to:

- **By train and tube** – it's just 100 metres from London Bridge mainline and Underground (served by Northern and Jubilee lines) stations. And 600 metres from Monument/Bank Underground station (served by the Docklands Light Railway, District, Circle, Central and Northern lines).
- **By bus** – lots of London buses stop close by, so hop on whichever one is best for you: 21, 35, 40, 43, 47, 48, 78, 133, 149 or 381.
- **By coach** – the best place to drop off and pick up groups is around the corner at English Grounds, off Tooley Street, Southwark, SE1. Free, max stay 20 minutes.. Entrance in Battle Bridge Lane. Check local signs for operational hours.
- **By car** – the nearest NCP car parks are at Thomas Street and Upper Thames Street.

Arriving at the London Dungeon

If you have pre-booked tickets, go into the main entrance and make yourself know to the door staff they will give you priority admission ahead of the main queue, but please note you may still have to queue for a short time. If you haven't pre-booked you can buy tickets on the day, you won't receive priority admission.

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Things can change, so it's a great idea to check back at www.merlingroups.co.uk before your visit to find out the latest updates.

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Left luggage facilities

Sorry, but for security reasons there are no left luggage facilities at the London Dungeon. The nearest left luggage office is at Waterloo mainline station.

Baby talk

The London Dungeon attraction is not suitable for babies and very young children or, indeed, anyone of a nervous disposition. Although no official age restriction applies for accompanied children, we recommend you use your discretion.

Disabled access

We want everyone to enjoy their experience at the London Dungeon and we welcome guests with disabilities. Almost all areas are accessible to guests in wheelchairs; however certain rides are not suitable for disabled visitors. For further information please download our Accessibility Fact Sheet or check www.thedungeons.com

Registered assistance dogs

Are always welcome at the London Dungeon, however please keep in mind the nature of the attraction, there are noise and sounds effects. Dogs will also not be permitted on rides, however they can wait in a safe area.

Eating and drinking

Things are scary enough without you spilling food and drink everywhere! So, there's no eating or drinking inside the attraction. There are lots of cafés and restaurants close by, so you won't go hungry as well as vending facilities at the Dungeon.

Smoking

Smoking is not permitted anywhere at the London Dungeon.

Retail therapy

Great gifts, souvenirs and more are available in the gift shop near the exit – be sure to allow time for browsing and buying and don't forget to ask for your 10% discount



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We have left you some space for your notes

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